

Residence Life

Develop Campus Physical Facilities And

Infrastructure Goal Description:

Continue to develop campus physical facilities and infrastructure.

RELATED ITEMS/ELEMENTS

RELATED ITEM LEVEL 1

Install of shower overlay in Elliott Hall, completion date of August 4, 2017.

RELATED ITEM LEVEL 1

Piney Woods Hall Completion and Opening

Performance Objective Description:

Residence Life will open a new residence hall on the south side of campus with an occupancy of 684. The building's amenities will include a community learning center, reception desk for events, two large multi-purpose rooms, a faculty office and faculty-in-residence apartment. Expected completion date is July 1, with first use at New Student Orientation on July 20.

RELATED ITEM LEVEL 2

Student Selection of Piney Woods Hall as their choice for Fall 2017.

KPI Description:

It is expected that the amenities of the new building will generate enough responses so that Piney Woods Fall 2017 reservations will reflect a 70% capacity by July 1, 2017.

Attached Files

 [July 2017 Reservation Reports](#)

Results Description:

Piney Woods Hall was reserved at 65.93% normal capacity (451/684 spaces) as of the July 3, 2017 Reservation report and 70.76% by the July 10 Reservation Report (484/684 spaces)

RELATED ITEM LEVEL 1

Repair of Elliott hall façade, completion date of August 4, 2017.

RELATED ITEM LEVEL 1

Saturate every residence facility with Wi-Fi capability

Performance Objective Description:

Every residence hall will be wired for Wi-Fi capability by August 10, 2017.

Encourage Student Participation Through Satisfaction With Programs And Services

Goal Description:

This will support the Institutional goal of "Promoting a stimulating learning environment through the integration of academic settings, campus culture and service." The Department of Residence Life offers programs to residence hall students to foster personal growth and development in order to enhance their educational experience.

RELATED ITEMS/ELEMENTS

RELATED ITEM LEVEL 1

Align residential programming model with university 60x30 plan

Performance Objective Description:

We will modify our residence hall programming model to reflect the Kattributes included in the University's 60x30 plan

RELATED ITEM LEVEL 1

Demonstrate Student Satisfaction with Hall Programming

Performance Objective Description:

Residence Hall students will show an overall satisfaction for residence hall programs

RELATED ITEM LEVEL 2

End Of Year Student Survey Will Show Positive Results From Hall Programming

KPI Description:

Residence Hall students will show an overall satisfaction rate of at least 70% for residence hall programs on the End of Year survey

Results Description:

On the 2017 Residence Life End-of-Year Survey, 47.67% students reported they were Very Satisfied, and 42.17% respondents indicated they were Somewhat Satisfied with the programming offered in their residence hall, which indicates a total of 89.84% of the respondents had positive views regarding Hall Programming.

Attached Files

[!\[\]\(3dfb8d66e81160ad61421a3452093d1b_img.jpg\) 2017-Residence-Life-Student-Satisfaction-Surveywocomments](#)

RELATED ITEM LEVEL 3

60x30 Programming Model

Action Description:

Because the results of the new programming model were inconclusive, we will continue with it for another year to see if any changes occur in data.

RELATED ITEM LEVEL 1

Increase Resident Student Participation in Hall Programs

Performance Objective Description:

Residence Life will keep records of attendance at hall programs to track if programs/services are being utilized from year to year.

RELATED ITEM LEVEL 2

Student Participation Numbers Will Stay Level or Increase

KPI Description:

Student participation will be reflected by attendance at residence hall programs. If students are satisfied with programs and services, attendance should stay level or increase

Results Description:

According to internal tracking records, totals for student participation numbers in residence hall programming for the 2016-17 academic year were 9055 attendees at 216 programs, as compared to 11,625 attendees at 238 programs during the previous academic year (2015-16). Student participation decreased by 22%. This is possibly due to a lesser number of programs (22) offered.

Attached Files

[!\[\]\(83bbbd261710c59db0214aa27b2edc0d_img.jpg\) ProgrammingTrackingFY17](#)

RELATED ITEM LEVEL 3

60x30 Programming Model

Action Description:

Because the results of the new programming model were inconclusive, we will continue with it for another year to see if any changes occur in data.

Maintain A Culture Of Excellence

Goal Description:

Maintain a culture of excellence in a supportive and collegial environment.

RELATED ITEMS/ELEMENTS -----

RELATED ITEM LEVEL 1

Align residential programming model with university 60x30 plan

Performance Objective Description:

We will modify our residence hall programming model to reflect the Kattributes included in the University's 60x30 plan

RELATED ITEM LEVEL 1

Saturate every residence facility with Wi-Fi capability

Performance Objective Description:

Every residence hall will be wired for Wi-Fi capability by August 10, 2017.

Update to Previous Cycle's Plan for Continuous Improvement

Previous Cycle's Plan For Continuous Improvement (Do Not Modify):

Our attendance rates at residence hall programs and the 84.4% positive rating of residence hall programs on our end-of-year survey indicate that we are doing a good job and that our Programming model is effective. We plan to continue using our same model, but will strive to continue to improve both attendance and satisfaction rates.

The popularity of Belvin-Buchanan Hall and the Fine Arts and Mass Communications Creativity Community facilities is our motivation to begin planning Phase Two of the renovation of that space to include a wet/dry art studio. We can begin designing a plan for that space as soon as the bakery moves out, projected in summer 2017. The success of this area also serves as an inspiration to plan similar spaces for living-learning communities in other disciplines.

Update of Progress to the Previous Cycle's PCI:

Instead of continuing with our same programming model as planned, we changed the model to better reflect the University's 60x30TX plan. Our programming attendance rates decreased slightly this year as a result of this, as we actually offered fewer programs overall, but they were well-attended. We plan to continue using this model, but will strive to continue to improve both attendance and satisfaction rates.

The popularity of Belvin-Buchanan Hall and the Fine Arts and Mass Communications Creativity Community facilities is our motivation to begin planning Phase Two of the renovation of that space to include a wet/dry art studio. However, the retention/renewal rate for the last two years has only been around 19% rather than the expected 25-30% Phase Two planning is likely to be delayed due to availability of funding as well as desire to see a larger retention rate prior to sinking further monies into this project .

Plan for Continuous Improvement through 2018

Closing Summary:

Our new residence hall, Piney Woods was completed and opened on schedule. We did a partial opening for the last two Orientation sessions, beginning July 20, and then did a complete Opening for Fall Move-in. This allows our Facilities Maintenance staff to concentrate on some larger renovation and repair projects next year, including finishing some HVAC work in Elliott Hall in particular.

We are going to be monitoring our new Programming model this next year to make sure we are performing the way we want to with respect to Programming.

We are pushing back our plans to design Phase Two of the FAMC Creative Community until we are able to more comfortably fund it, as well as ensure that our renewal/retention numbers for this building increase from 19% the last two years to somewhere between 25-30%.